

Privacy Policy

Effective Date: 09/11/2025

[PosRex Solutions LLC] uses the Clover Point of Sale system ("Clover POS") to manage payments, customer interactions, and business operations.

This Privacy Policy explains how we collect, use, disclose, and protect personal information obtained through the Clover POS.

1. Information We Collect

When you make a payment or interact with our Clover POS, we may collect:

- Payment card details (e.g., card type, last 4 digits)
- Name associated with the payment card
- Transaction details (amount, date, time, items purchased)
- Store location and device ID
- Optional contact information (email, phone) if provided voluntarily

2. How We Use Your Information

We use this data to:

- Process payments and manage transactions
- Provide receipts and customer service
- Analyze sales trends and improve operations
- Comply with legal and financial obligations

3. Sharing of Information

We do not sell or rent your personal data. We may share it with:

- Clover Network, LLC and its affiliates for payment processing
- Service providers who support our business operations
- Legal authorities if required by law

4. Data Security

We implement reasonable safeguards to protect your data, including encryption, access controls, and secure storage. However, no system is 100% secure.

5. Your Choices

You may request access to, correction of, or deletion of your personal data by contacting us at [Your Contact Email]. We will respond in accordance with applicable laws.

6. Third-Party Services

Our Clover POS may link to third-party services. We are not responsible for their privacy practices.

7. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on-site or communicated directly when required.

8. Contact Us

If you have questions or concerns about this policy or your data, contact:

Data retention

Subject to our agreement with a Merchant, Company retains personal data for as long as necessary to (a) provide our products and services; (b) comply with legal obligations; (c) resolve disputes; and (d) enforce the terms of any agreement we may have with a Merchant. You may contact us for additional information about our data retention practices in connection with the application.

Use of Cookies and Similar Technologies

We and our service providers may use cookies, pixel tags, web beacons, and other tracking technologies to enhance user experience, analyze usage patterns, and deliver personalized content. These technologies may collect information such as browser type, device identifiers, IP address, pages visited, and time spent on our services.

Cookies may be used to:

- Maintain session integrity and security.
- Remember user preferences and settings.
- Analyze traffic and usage trends.
- Support marketing and retargeting efforts.

You can manage cookie preferences through your browser settings. Disabling cookies may limit certain features or functionality of the Clover services.

How we use the information we collect

We use the personal data we collect for or on behalf of Merchants, to provide our services and the functionality of our application

We may also use personal data for related internal purposes, including:

- To provide information about the application, such as important updates or changes to the application and security alerts
- To measure performance of and improve the application
- To respond to inquiries, complaints, and requests for customer support

In addition, Company may use personal data as we believe necessary or appropriate to (a) comply with applicable laws and lawful requests and legal processes, such as to respond to subpoenas or requests from government authorities; (b) enforce the terms and conditions that govern our application; (c) protect our rights, privacy, safety or property, and/or that of you or others; and (d) protect, investigate and deter against fraudulent, harmful, unauthorized, unethical or illegal activity.

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